



# St. Basil's

Catholic Primary School

'We love, learn and succeed together'

## **Notes from Parent/Carer Consultation Group**

Friday 18<sup>th</sup> October 2019

In the Autumn Term 2019, we held a parent/carers consultation meeting. A group of 10 parents and carers met with Mrs J O'Donnell (DHT) and Mrs N Jevons (AHT). These parents/carers represented children from across a variety of year groups throughout the school. A summary of the discussion is given below.

### Agenda

- Recent OFSTED inspection, the report and any feedback
- Twitter
- School App
- Website
- You said. We did
- A.O.B.

### OFSTED Report

We discussed the recent OFSTED report and any response or feedback.

Parents were happy about the report, especially those who had been through the journey from RI to Good.

### Twitter

We asked how many people were using twitter and was it useful. Some said they were and some weren't. The ones that were said it was nice to see what the children were up to. We said that we were getting better at posting and encouraging all staff to post regularly and that we were trying to post normal everyday activities as well as the bigger projects.

*Q: Can we see more posts from year 6?*

*Q: Can After School Club post pictures on twitter?*

We are working with all staff to ensure they are confident to use twitter and all staff are posting regularly.



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Headteacher: Mrs A. M. Sheppard

## School App

Mrs Bolton came to discuss the app, how people were finding it and to get feedback on further features we could buy into on the app.

- Would it be useful to be able to track your child's attendance percentage? Particularly as to whether their attendance is getting close to 90% when they would get a letter from the EWO.

Most thought not really, as they already knew whether their child was in school or not and how often. The letters they currently get are sufficient. Some thought it would possibly be useful for the children who are dropped off by childminders or walk to school alone to check they are definitely attending school. On the whole, not useful.

- Would it be useful to be able to book parents evening appointments on the app?

Most said yes it would be useful, particularly to co-ordinate appointments with siblings.

- How do people find our methods of General communication?

Feedback showed that communication is generally good, especially having the child's name on the texts-it's a nice, personal touch.

*Q: Can we clarify which method of communication we are using as we seem to be getting texts, app notifications and emails?*

You should be receiving primarily texts and email. We are still training staff in selecting text communication rather than app.

## Website

Feedback was that the website was useful but it needs updating. We discussed that we are currently working through each page to update the website and that the twitter pictures are being updated into the news pages of the website.

## You said, we did document

We talked through this document and the responses to the questionnaires.

- After School clubs and how they are organised and the difficulties around allocating places to children when availability is low. Most of these clubs are provided voluntarily by staff.
- Personal development-discussed what this meant in broader terms, widening the children's experiences in and out of school, having trips out to a variety of places and visitors in school. Feedback from the work with the police PCSO was it was nice to see the children out in the community.
- Governors-feedback was that the parents are still not aware of most of the governors other than the parent governors on the playground. We discussed that we are updating pen portraits for the website and that the governors come into school for various events so the children might be more aware of seeing them in school.

A.O.B.

*Q: Are you using the Ready, Respectful, Safe stickers any more?*

We discussed the Restorative Behaviour policy and that we use more dojos and certificates instead. We discussed the emphasis on building and maintaining relationships, rather than repairing them all of the time.

*Q: The parent workshops have been very useful, especially the Mental Health one. Are there any more planned?*

There is a Reception, year 1 year 2 phonics one coming up. Book with Halton Family Learning. We will send a reminder text out.

Feedback Summary

<b>Positives</b>	<b>Areas for Development</b>
<ul style="list-style-type: none"><li>○ Happy with the outcome of the OFSTED report</li><li>○ Twitter-nice to see what the children are doing</li><li>○ Parents evening book on the app would be useful</li><li>○ General communication is good</li><li>○ Having the child's name on texts is a nice personal touch</li><li>○ Parent workshops have been useful</li></ul>	<ul style="list-style-type: none"><li>○ More twitter posts from year 6</li><li>○ Out of school club twitter posts</li><li>○ Attendance feature on app would not be useful</li><li>○ Different communication methods- app, texts, email</li><li>○ Website needs updating</li></ul>

Thank you very much for your continued support.

Next parent consultation will be Friday 31<sup>st</sup> January 2.30pm.

